

Freedom of Information (Scotland) Act 2002
Environmental Information (Scotland) Regulations 2004

Date received	24/05/2024	Subject	Translation Services	
Date passed	27/05/2024	Respond by	14/06/2024	
Passed to	Finance		FOI number	2024-130
Category of information requested	Financial Management – Procurement			

Question/s to be answered

Interpretation and Translation Services		
Question	Notes	Response:
What was your overall 23/24 spend for interpretation and translation services?	<i>Apr'23 – Mar'24</i> <i>Spend to include all service formats across all contracts held</i>	£2667.00
What was your overall 22/23 spend for interpretation and translation services?	<i>Apr'22 – Mar'23</i> <i>Spend to include all service formats across all contracts held</i>	£9234.00
What was your overall 21/22 spend for interpretation and translation services?	<i>Apr'21 – Mar'22</i>	£2709.00

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	<i>Spend to include all service formats across all contracts held</i>				
Please confirm the following details for your provider(s) of interpretation services for each year:		Response: <i>Please add additional columns if required</i>			
		Provider 1	Provider 2	Provider 3	Provider 4
Provider name	<i>e.g. inhouse / provider name)</i>	See below for details of National NHS Scotland Contract for these services			
Scope of contract and value of spend where in scope in Apr'23-Mar'24 year a) Pre-booked face-to-face b) Pre-booked video c) Pre-booked telephone d) On-demand video e) On-demand telephone f) British Sign Language g) Interpreters on wheels	a) Yes/No, If yes £x b) Yes/No, If yes £x c) Yes/No, If yes £x d) Yes/No, If yes £x e) Yes/No, If yes £x f) Yes/No, If yes £x g) Yes/No, If yes £x				

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Value of spend against each in-scope service Apr'22-Mar'23 year					
Value of spend against each in-scope service Apr'21-Mar'22 year					
Current contract start date	<i>DD/MM/YYYY</i>				
Current contract end date	<i>DD/MM/YYYY</i>				
Any extension options available under the existing contract	<i>e.g. 2 x 12 months</i>				
How was this contract awarded?	<i>e.g. Tender / direct award</i>				
Which procurement framework was used to award this contract?	<i>e.g. NHS SBS / ESPO / No framework used</i>				
Have service credits been applied in the last 12 months? If yes, what performance failure was this linked to?	<i>e.g. Yes - non-fulfilment of BSL</i>				
Is there is an exclusivity clause, which would prevent you from piloting additional or	<i>Yes/No</i>				

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complementary interpreting services during the duration of your current contract?					
From which budget within your organisation are interpreting services funded?	<i>Budget/Department name</i>				
Which staff member/job role is responsible for signing off that budget?	<i>e.g. Equality, Diversity & Inclusion Lead</i>				
Which staff member/job role manages the interpretation services contract(s)?	<i>e.g. Equality, Diversity & Inclusion Lead</i>				

TITLE	START DATE	END DATE	EXTENDED END DATE	AVAILA BLE EXTER	Annual Value	CONTACT EMAIL	CATEGORY	
NP84721 Interpreting and Translation Services (SP CAT A)	12/11/2021	11/11/2024	(blank)	0	0	gavin.armstrong2@nhs	A	Global Connections (Scotland) Ltd, Global Language Services Ltd, Da Languages Limited