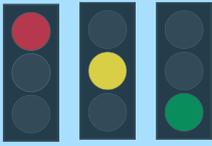


# NHS Shetland - 2023/24 in numbers

Compared to last year:

Worse  
Same  
Better



Compared to last year



Shetland

Compared to Scotland



Scotland

Highest ranked

Lowest ranked

Compared to other places

Top quarter  
Middle  
Bottom quarter

Urgent and Unscheduled

A+E - people seen, treated and discharged/admitted within 4 hours of arriving



87%



68%

97%

57%

Top

8232 attendances in 2023/24, compared to 7850 the year before

A+E - how many people who attend are then admitted to hospital?



20%



25%

18%

31%

Top

How many of the people coming into hospital are emergency re-admissions?



9%



10.7%

8%

12.1%

Middle

Number of days beds were occupied because of a delay when someone was ready to go home



1272

This cannot easily be compared to other areas. This is an average of 3-4 beds per day being occupied. In 2022/23 there 1924 bed days lost to delays

Planned and Cancer Care

People waiting less than 18 weeks for treatment after being referred to a clinic/specialist



81%



68%

81%

62%

Top

4720 new outpatients seen in 2023/24, about the same as 2022/23

How many planned operations are cancelled?



10.1%



8.9%

6.6%

15.3%

Bottom

7 out of 10 cancellations are cancelled by the patient, or for a clinical reason

Cancer - 62-day target



71%



72%

89%

59%

Middle

No more than 62 days wait between the date the hospital receives an urgent suspected cancer referral and the start of treatment

Cancer - 31-day target



100%



95%

100%

91%

Top

No more than 31 days wait between the meeting at which you and your doctor agree the treatment plan and the start of treatment

People waiting less than 6 weeks for key tests or investigations (e.g. CT Scan, Colonoscopy)



86%



50%

86%

37%

Top

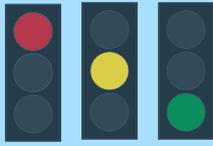
The small numbers we see in Shetland mean we can see big changes in a short time, and all data should be considered in a wider context.

These numbers are made to be compared to other places - that means using a "rate per 1000 people", or a percentage (% or number per 100), or by checking the data against what would be expected for our population, for example you might expect more of one thing if you have an older population, or more males than females. This means you can see different numbers in different reports, depending on how the numbers are being used (some are "standardised" and some are not).

# NHS Shetland - 2023/24 in numbers

Compared to last year:

Worse  
Same  
Better



Compared to last year



Shetland

Compared to Scotland



Scotland

HIGHEST  
(in Scotland)

LOWEST  
(in Scotland)

Compared to other places

Top quarter  
Middle  
Bottom quarter

## Shifting the Balance of Care

How much of the last 6 months do people live at home?



94%



89%

94%

88%

Top

Multiple emergency admissions - rate of people aged 65+ who have 2+ emergency admissions to hospital



35



50

34

61

Top

per 1000 people aged 65+

Overall how many people rate the care at their General Practice as positive?



87%



69%

90%

55%

Top

How many people feel it is easy to contact their General Practice in the way they want?



91%



76%

97%

59%

Top

## Mental Health

People waiting less than 18 weeks to be seen in Psychological Therapies



77%



79%

97%

65%

Top

197 new people seen in 2022/23, compared to 164 in 2021/22

People waiting less than 18 weeks to be seen in CAMHS



100%



79%

100%

36%

Top

110 new people seen in 2022/23, compared to 91 in 2021/22

People waiting less than 3 weeks for treatment for alcohol or other drugs



100%



92%

100%

80%

Top

## More Information

Information about how different hospitals across Scotland are performing is published on [www.nhsperforms.scot](http://www.nhsperforms.scot)

Information about various services and population health can be found at <https://publichealthscotland.scot/our-areas-of-work> and [www.scotpho.org.uk/](http://www.scotpho.org.uk/)

Regular reports to NHS Shetland Board can be found online at [www.nhsshotland.scot/board/board-meetings](http://www.nhsshotland.scot/board/board-meetings)

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