

Accident & Emergency Dental Emergency Flow Chart



Patient attends A&E with a dental emergency (self-referral)

Is the patient registered with Lerwick Dental Practice or Family Dental Clinic?

Yes

Advise the patient to call;
Lerwick Dental Practice, 4 Market Street;
01595 690265
(during normal working hours; 9am – 5pm)
07895 516164
(out with normal working hours)

Or

Family Dental Clinic;
01595 695225

No

Is the patient considered a medical emergency?

No

Advise the patient to call;
NHS Shetland Public Dental Service
01595 743000
(during normal working hours; 8:45am – 5.15pm)

Or

NHS 24 on 111
(out with normal working hours)

Yes

Immediately contact;
NHS Shetland Public Dental Service
01595 743000
(during normal working hours; 8:45am – 5.15pm)

Or

Contact the NHS Shetland Dental On-Call;
07827 283762
(out with normal working hours)

Or

The **number** provided to GBH Reception for that **specific week**