

# CHIEF EXECUTIVE PRIORITIES



## Intent:

- To continue to improve our capacity, sustainability and performance in 2023/24
- To ensure NHS Shetland is an amazing place to work
- To deliver the best possible remote and rural health and care for our community
- To set the conditions for our evolution to a modern, technologically enabled health and care system

## Strategic Planning

- Redefining our vision
- 5 year Strategic Delivery Plan
- Connecting to partners' strategic plans

## Culture

- Redefining and living our values
- Evolution to a listening and learning organisation
- Empowerment and accountability
- Leadership at all levels

## Workforce

- Workforce planning linked to strategic planning
- Refocus on recruitment and retention
- Review "grow your own" across all roles
- Strengthen links with strategic partners like DYW/SDS

## Partnership Working

- Supporting the Shetland Partnership
- Building and strengthening relationships with key stakeholders and our community
- Tackling inequalities

## Sustainability

- Development of a financial recovery and sustainability plan
- Better service planning
- Driving forward our climate change agenda

## Valuing Staff

- Utilising iMatter feedback to sow change for our staff
- Supporting staff in achieving work-life balance/joy in work
- Being better communicators

## Quality & Safe Service Provision

- Expand our Quality Improvement prowess across the organisation
- Supporting innovation and tests of change
- Review of our Quality Assurance Framework

## Technology & Digital Strategy

- Understanding our technological and digital future
- Linking with national digital agenda
- Development of technology/digital strategy