

Freedom of Information (Scotland) Act 2002

DATE RECEIVED	22/02/2022	SUBJECT	SLA with NHS Grampian		
PASSED TO	Finance	DATE PASSED	23/02/2022	RESPOND BY	15/03/2022
CATEGORY	Business	FoI NUMBER	2022-082		

Question/s to be Answered

Please provide the internal NHS Service Level Agreement (SLA) which Shetland Health Board has with Grampian Health Board.

“Technically the contractual relationship between NHS Shetland and NHS Grampian is not a service level agreement (SLA) but rather an obligate network as set out in the attached Scottish Government guidance from 2009.

In Scotland the “internal market”, as such as it exists, NHS Boards do not performance management each other performance against the Scottish Government Key Performance indicators. As this is done once via each NHS Board being held to account for their performance directly by Scottish Government Health Department. Scottish Government Health Department have an annual review process that includes ministerial involvement.

NHS Shetland and NHS Grampian agreements are based upon the principles of the obligate network with a rolling three contract activity average set at agreed tariff rates to determine the transfer of resources due.”

Please see the attachments for further information.