

Freedom of Information (Scotland) Act 2002

Date received	04/08/2022	Subject	Managerial Positions and Complaints		
Passed to	HR Corporate Services	Date passed	09/08/2022	Respond by	25/08/2022
Category	Research	FOI number	2022- 308		

Question/s to be answered

In accordance with The Freedom of Information (Scotland) Act 2002, please provide the following information:-

Manager numbers

1. In this health board, how many members of staff are classified as being in non-clinical roles? Please break this data down so as to highlight how many of those in non-clinical roles are in managerial positions. For instance, this might include board members, committee members, executives, non-executives, chief executive and directors.

362 in non-clinical roles

51 in non-clinical managerial roles

Managerial complaints

2. In this health board and in this calendar year so far, how many complaints have been made against employees in a non-clinical role? Please break this data down so as to highlight how many of those in non-clinical roles are in managerial positions. For instance, this might include board members, committee members, executives, non-executives, chief executive, and directors. Please also provide the data for each of the preceding five calendar years.

Year to date = 2 complaints, 1 of these being in a managerial role

Year	Number	Number from column 2 which are Manager
2017	4	0
2018	1	
2019	1	1
2020	1	
2021	0	

3. In this health board and in this calendar year so far, of those complaints made against staff in non-clinical positions, please confirm how many complaints were resolved by early resolution as outlined in the Once for Scotland' Workforce Policies Programme procedure? Please break this data down so as to highlight how many of those in non-clinical roles are in

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managerial positions. Please also provide the data for each of the preceding five calendar years.

4. **Year to date = 1 non manager resolved, 1 x manager was rescinded**

Year	Number	Number from column 2 which are Manager
2017	1	
2018	1	
2019	1	
2020	1	
2021	0	

5. In this health board and in this calendar year so far, of those complaints made against staff in non-clinical positions, please confirm how many complaints were not successfully resolved in early resolution and resulted in a formal procedure being initiated? Please break this data down so as to highlight how many of those in non-clinical roles are in managerial positions - 0. Please also provide the data for each of the preceding five calendar years.

Year	Number	Number from column 2 which are Manager
2017	3	
2018	0	
2019	0	
2020	0	
2021	0	

6. In this health board and in this calendar year so far, of those complaints not successfully resolved in early resolution, how many formal procedures resulted in sanctions against staff in non-clinical positions? Please break this data down so as to highlight how many of those in non-clinical roles are in managerial positions. 0 Please also provide the data for each of the preceding five calendar years.

Year	Number	Number from column 2 which are Manager
2017	0	
2018	0	

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2019	0	
2020	0	
2021	0	

7. In this health board and in this calendar year so far, how many non-clinical staff have a) been dismissed or had their contract terminated b) been redeployed c) been demoted d) received formal warning or e) received other sanctions (please specify). Please also provide the data for each of the preceding five calendar years.

Year	Number	Number from column 2 which are Manager
2017	1	
2018	0	
2019	0	
2020	0	
2021	0	