

Freedom of Information (Scotland) Act 2002

Environmental Information (Scotland) Regulations 2004

Date received	25/10/2022	Subject	Missed Appointments	
Date passed	25/10/2022	Respond by	15/11/2022	
Passed to	Information Services		FOI number	2022-445
Category of information requested	H&SC Delivery - Patient / Clinical Management			

Question/s to be answered

1. Please can you provide the number of people who failed to turn up for surgeries so far this year, as well as the preceding three years?

This is the number of DNA ("Did-not-attend") for patients on an inpatient or day-case waiting list in a surgical specialty. Note that the numbers are for failures to attend, not patients – some patients may fail to attend on several occasions for the same procedure. These figures may exclude patients who have procedures in an outpatient setting for example, injections.

Year	Number of DNA
2018	44
2019	42
2020	8
2021	10
2022	11
Grand Total	115

2. Can you please state how many medical appointments of any kind were missed within the same time frame?

The table below gives all DNA ("did-not-attend") across all of inpatients, day-cases and outpatients within secondary care (that is, excluding general practice). The figures also exclude appointments which are not recorded in our Patient Management System, including most notably those in our medical imaging department.

Year	Number of DNA
2018	3006
2019	2908
2020	1389
2021	1974
2022	1925
Grand Total	11202