

Freedom of Information (Scotland) Act 2002
Environmental Information (Scotland) Regulations 2004

Date received	14/11/2022	Subject	MSK Physiotherapy	
Date passed	14/11/2022	Respond by	05/12/2022	
Passed to	Physiotherapy Primary Care		FOI number	2022-504
Category of information requested	H&SC Delivery - Assessment / Diagnosis / Treatment			

Question/s to be answered

To ask the health board if:

1. There are any remaining Covid legacy restrictions which are preventing MSK physiotherapy outpatient services from returning to their pre-pandemic level? If yes, what are these restrictions and how are they impacting on staff and patients?

There are no Covid legacy restriction preventing MSK Physiotherapy outpatient services from returning to pre-pandemic levels.

There has been a change to some services however this is related to long term staff absence, and the ambition is that additional services will be available in the near future.

2. All community rehabilitation services are now seeing all patients and not only those deemed to be urgent?

Yes all community rehabilitation services are seeing all patients, they are screened and seen as appropriate to their need, contact is often initially made via a phone call which allows staff to get a better insight into a person's needs, rather than just a written referral, then treatment options are selected which suit the patient and their reason for referral.

3. All first contact practitioners are again located within GP practices rather than working virtually from home?

All FCP's are located in GP practices, historically NHS Shetland only had 1 Full time FCP based in Lerwick, we have recently appointed two more FCPs who will be working from other GP surgeries within Shetland, together, these 3 people make up 2 whole time equivalent posts.

4. All paediatric physiotherapists are again being allowed to work within schools to see their patients?

Yes all paediatric patients are seen in their school or home setting as appropriate to their needs.

NHS Shetland physiotherapy staff always work to the national guidance around home visits and patient contact related to infection control, as well as making patient centred decisions

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about risks for individuals who may require additional measures related to the individuals needs or health conditions.

Physiotherapy staff continue to follow this guidance and respect the wishes of individuals referred into our services.