

Freedom of Information (Scotland) Act 2002
Environmental Information (Scotland) Regulations 2004

Date received	10/11/22	Subject	A & E Triage Times	
Date passed	10/11/22	Respond by	29/11/22	
Passed to	Information Services Acute Services		FOI number	2022-494
Category of information requested	H&SC Delivery - Assessment / Diagnosis / Treatment			

Question/s to be answered

I would like to ask the following questions.

For clarity I would define triage as ‘a health assessment that should be made within 15 minutes of a patient’s arrival at A&E to help identify ‘red flags’’

1. What is the average triage time in this health board? Please provide this figure for each year since 2017, including the current calendar year.

See response to Q3.

2. What is the longest triage time in this health board? Please provide this figure for each year since 2017, including the current calendar year.

See response to Q3.

3. How many people have had to wait longer than 15 minutes to be triaged in this health board? Please provide this figure for each year since 2017, including the current calendar year.

Our A&E system records the following, excluding patients who discharge themselves prior to assessment. The times reported are in minutes:

Year	Average Triage Time	Maximum Triage	Patients over 15 minutes	Number presentations
2017	47	660	5180	7688
2018	53	430	5615	7565
2019	59	385	6041	7431
2020	55	662	4195	5400
2021	52	339	4812	6184
2022	53	386	5333	6879
Entire period	53	662	31176	41147

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We would urge caution interpreting these figures as the time of triage is not routinely analysed within the Health Board and so may be subject to error.