

Freedom of Information (Scotland) Act 2002
Environmental Information (Scotland) Regulations 2004

Date received	13/12/22	Subject	Leaving A&E Before Treatment	
Date passed	13/12/22	Respond by	09/01/23	
Passed to	Acute Services, Information Services		FOI number	2022-580
Category of information requested	H&SC Delivery - Patient / Clinical Management			

Question/s to be answered

1. For the period between 1 January 2022 to present, please confirm the number of patients who left A&E departments within NHS Shetland after registering but before being treated?

See table below

2. Of these numbers how many were triaged but left before being treated?

Please also confirm the same figures for the years 2019, 2020 and 2021.

Patient triaging is a process that begins the moment a patient enters A&E therefore definitionally in this context it is not possible to answer separately with regards to patient's having been triaged as all patients are triaged to some degree.

The categorisation of discharge types used within NHS Shetland has 2 reasons that fall within this description: "Patient left before assessment completed", "Patient left before being treated".

Year	Number of Applicable Discharges
2019	181
2020	77
2021	54
2022	111

Please note individual patients may have left before being treated more than once in a given year.